

# Proctoring Solutions

While we are preparing to move our classes online in case of a change in normal campus operations, the university is taking proactive measures to ensure academic integrity. **Proctorio**, an automated electronic proctoring solution, is available to monitor students taking online exams.

## Proctorio

Proctorio is fully integrated with Canvas and offers a fully automated (AI) remote proctoring service/software solution that verifies student identity, monitors and performs video, audio and desktop recording, and allows for varying instructor security controls including flexible lockdown browsing.

## Requirements

Students will require a Temple ID, high-speed internet connection, computer with a web camera and microphone, and the **Chrome** Proctorio browser extension. Proctorio only works with Chrome.

## Documentation

- Proctorio offers informational materials and videos to faculty via a @temple.edu address:  
[Proctorio Training PDFs and Videos](#)  
[Preview the Student Side](#)  
[How Proctorio Works in Canvas](#)  
[Proctorio's Help and Support Center Accessible Through Canvas](#)
- College of Public Health (CPH) has developed extensive [documentation on Proctorio](#). Documentation includes how to create quizzes and exams, tips and best practices, and more.

## How to Request Proctorio

To set up Proctorio, please send a [Help Request](#) with the name of the faculty and Canvas course(s)/IDs. The Canvas course ID is the lengthy number at the top left side of your Canvas course screen.

## Support Services

Several tutorials are available within the Proctorio program, and **24/7 online chat** is available by clicking on the "gray shield" icon in the top right-hand corner of the Chrome browser.

Proctorio support is also available at:

- [support@proctorio.com](mailto:support@proctorio.com)
- 866-948-9087
- 480-428-4076